



30 Hour Famine

Frequently Asked Questions

Have questions about 30 Hour Famine or having an issue with the registration site? Check out the FAQs below!

Need help planning your event, information on speaking opportunities and workshops or assistance signing up? Contact the World Vision Canada representative in your area listed below, email famine@worldvision.ca or call **1-888-8FAMINE**.

For churches / faith communities, contact your Regional Church Representative, visit www.churches.worldvision.ca or email churches@worldvision.ca.

For schools and groups, contact:

Leanne Prescott: leanne_prescott@worldvision.ca (QC, Atlantic Canada)

Justin Park: justin_park@worldvision.ca (ON, MB, NU)

Brianna Locke: brianna_locke@worldvision.ca (BC, SK, YT)

Q: How do you do the Famine?

A: The 30 Hour Famine is about giving something up for 30 hours. Fundraise and raise awareness for issues of hunger and poverty. Every dollar you raise counts and every person who hears what you have to say can join and make a difference. You can choose what you want to give up, such as: Food, Netflix, furniture and Social Media. For more ideas on how to experience the Famine visit famine.ca.

Q: Do I have to register online?

A: Yes: Great news! No more hassle of paper kits, collecting cash, losing cash, dealing with paper work, finding a bank etc. Every person doing the Famine must register online. There are no more paper kits for leaders. Less hassle for you, and better for fighting global hunger! A contributor to Famine is drought; drought is linked to climate change. Go green. Also, by doing the Famine online last year, you helped us save over 50% in paper and shipping costs which means more money went to fighting hunger...



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Q: When is the global Famine date? Can I change my date?

Join the Global Movement and do your Famine on the National Famine date listed at famine.ca. However, you can choose to do Famine whenever you want. To change your date:

1. Visit famine.ca to login to your account.
2. Click on “profile” tab at the top of the page.
3. Click “Change my Famine date & more” on left side of the page.
4. It will then ask you when you will be doing your famine and you can manually enter your own date.

Q: How old do I have to be to do the Famine?

The minimum age is 13. If you wish to have participates younger than this age participate, please discuss with a World Vision Canada Famine Representative.

Q: Do I have to do Famine as a group? Or can I do it on my own?

You can do Famine as a group or as an individual.

Q: Can a leader sign up for a student and/or sign up their whole group? What if I/they don't have internet access?

Leaders cannot sign up students. Each individual must sign up on their own and sign the online waiver information. Plan 10 minutes at the beginning of your class/session and get your whole group to sign up together? For students who don't have or use email, you'll be doing them a great service in teaching them how to use these tools, because they will need to know how to use email when they start to apply for jobs, college/university, etc.

Q: Do I get volunteer hours if I do the Famine?

Yes, but check with your school admin that they will recognize the 30 Hour Famine for community service hours. Participants can download a form for their teachers to sign from our resources page at famine.ca.



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Q: Can I fundraise for a specific project or country?

30 Hour Famine general funds support a variety of hunger projects globally through the World Food Programme. If you are a faith community and wish to support a Global Partner country, please contact your Regional Church Representative.

Q: How do I donate the cash I collected online?

Donate the Cash Collected for the 30 Hour Famine online! No more mailing in of paper forms:

1. Visit famine.ca to login to your account.
2. Click on the “fundraising” tab at the top of the page.
3. Click “Enter Cash/Pay Online” on the left side of the page and follow the instructions to fill out your donors’ details.
4. Enter New Cash or Cheque Donations for receipting (donations of \$15 or more).
5. Fill out the donor’s information. Donors will get individual tax receipts when you enter their information on the website correctly.*
6. Select “Add Donation” (Repeat as many times as you need.)
7. View the new donation at the bottom of the screen.
8. Turn the offline donation into an online donation by paying the donation amount by credit card or PayPal. To do so, select “Pay”. Select the boxes next to each donation you would like to pay. You can then make a lump-sum payment online using a credit card or PayPal, for the same amount you have in cash (basically a trade of cash for an online donation of the same amount). You donors will still get the tax receipt for donations of \$15 or more even though you are paying with your (or a parent/guardian’s) credit card.
9. Complete the payment information form, click “continue”.
10. Review the payment information, click “submit”.

* You can make a single lump sum donation by selecting “Pay Cash pledges via your own credit card” at step 5, however receipts will not be sent to your donors, if you choose this option.



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Q: I cannot pay online, how can I mail donations to World Vision Canada?

First, if you can, please make every effort to pay your cash online, following the instructions written in the previous FAQ. If there is no possible way for you to pay online:

1. Visit **famine.ca** to login to your account.
2. Click on the “fundraising” tab at the top of the page.
3. Click “Pledge/Results Forms & Cheques Instructions” on the left side of the page.
4. On this page you can download a blank pledge form or if you’ve entered offline pledges into the website via the “Manage Cash” page, you can download the form with your entered donor data.
5. Print the documents and fill them out and collect your cash and cheque donations (cheques must be made out to World Vision Canada). Total the UNVERIFIED (offline) cash donations on your pledge form and make sure it matches what you’ve received. If you’re a teacher or group leader, gather all group members’ forms and donations and verify that the info matches.
6. Total the cash from all forms received and write one cheque to World Vision Canada with the cash total. Do not send cash. If some donors gave cheques made out to “World Vision Canada”, write “cheque” beside those donors’ names.
7. Send your package to:
World Vision Canada
ATTN: 30 HOUR FAMINE
1 World Drive, 3rd Floor
Mississauga, Ontario
L5T 2Y4

Q: Is there a Brand Ambassador program this year?

We have replaced the BA program with a new Youth Ambassador program. Check it out at yourmovement.ca.

Q: Are there prizes this year?

This year, we want to help you go further in your journey of activism. Do the Famine and increase your odds of being selected to be a World Vision Youth Ambassador and go on our Youth Leadership Trip Experiences.



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Q: Do you have an update on the projects/causes I raised money for last year?

Yes! Check our food security projects for updates or check your email for updates that we send out. Not getting our emails? Check your spam for emails from yourmovement@worldvision.ca. Still not getting them, let us know by emailing famine@worldvision.ca.

Q: What else does World Vision Canada do besides 30 Hour Famine?

We do tons of cool activism and fundraising projects outside of 30 Hour Famine. Visit yourmovement.ca to check out the other great ways you can get involved with World Vision Canada.

Q: Can someone come and talk at my school/club?

Contact the World Vision Representative for your region to request a speaker or email famine@worldvision.ca.

Q: Do you have to do Famine as a sleep over?

Creating an overnight experience with your team makes the event extra special, however you are not required to stay together. Many groups simply gather back the following day to break their fast over breakfast, lunch or dinner.

Q: Our group is supporting students with eating disorders; does giving up food send a bad message?

Great news! You can choose other things to give up then just food, or choose to experience how many in need eat around the globe by eating rice and beans in smaller portions and / or skipping a meal. We want everyone to participate! Check out the many other ways that you can get involved at famine.ca or by contacting your World Vision representative.

Q: We are a WE DAY school or group. Can we still do Famine?

We partner with a number of groups and other charities that participate in WE Day, it's a really fantastic event and motivates student to take action. You can do the 30 Hour Famine too! It is a great way to take action, get involved and make an impact.



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Q: Can I keep fundraising after the event?

Absolutely! If your event spurs on more fundraising then keep going!!

Q: Can I use a previous year's kit and / or online fundraising page for this year's Famine?

No. Old Famine kits and fundraising pages will not coincide with this year's fundraising. Register online at famine.ca

Q: Does the site have my group and contact info from last year?

If you did Famine online in previous years, your personal login hasn't changed. However, if you did Famine prior to 2013, you will need to register again. Your group/team page has not been saved. Each year you need to create a new group/team page (you can use the same name as the previous year).

Q: Can two groups have the same name? What if I signed up for the wrong group?

Yes, groups can have the same name, so make sure you search for the correct one – look for the correct team captain's name. We suggest using your school's twitter handle for your group name, that way you'll be sure there are no duplicates. If you accidentally joined the wrong group, or you need to have a group member removed, simply contact your regional World Vision Canada representative or email famine@worldvision.ca.

Q: How do we change the team captain?

Email famine@worldvision.ca with the information you want changed.

Q: I donated to the wrong group/person?

Email famine@worldvision.ca with the information you want changed.

Q: Is my information private?

Yes. We make every effort to ensure that all personal registered information is kept strictly confidential and is not shared.

Q: I registered as an individual, but now I want to join or form a team.

You can change this option on your registration page. Once you log in, search for your group, and click to join.



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Q: What happened to the paper waiver, do I still need to have my students sign one and send it in?

There are no paper waivers or forms you need to collect! All the waiver/sign off are done when you/your students register online.

Q: I and/or my donors don't want to share my email address.

We collect email addresses when people donate, so we can send them a confirmation of their transaction. Sharing an email address is no different than sharing personal information like their mailing address, when we had the paper sheets. In fact, sharing information online is more secure than sharing it via the previous paper forms that were collected by students and mailed in. It also allows for a lot more donor receipting accuracy, than the previous paper forms. If you and/or your donors are worried about getting unsolicited emails from World Vision, simply uncheck the boxes about allowing World Vision to contact you.

Q: I no longer want to receive information. How can I be removed from your e-mail list?

The easiest and fastest way to do this is by simply clicking "unsubscribe" at the bottom of the newsletter you received.

Q: Where do I go if I want more information on how to do the Famine?

Get the "Famine Guide" and other resources at www.famine.ca, or contact your regional World Vision Canada representative.