



Polar Plunge – Frequently Asked Questions

Registration and General Questions

How do I register?

Visit www.polarplungema.org. If you have participated in an event on Donor Drive with us in the last two years, use the same login information as before. Please try to use your email address you have used in the past because all funds you have raised and donated will stay on one constituent record.

If you do not remember your username or password, you can email us at polarplunge@specialolympicsma.org. Or, select “forgot password” and you’ll be sent a link to create a new one.

What if I don’t reach the \$100 fundraising minimum?

We do not charge credit cards for not raising the \$100 fundraising minimum. However, we set that as the minimum to receive the annual long sleeved t-shirt. All funds raised through the Polar Plunge directly benefit Special Olympics Massachusetts athletes throughout the state!

What if I was mailed the wrong t-shirt size or I need another size?

Please email us at polarplunge@specialolympicsma.org and we’ll do our best to exchange the shirt.

When will I receive my incentive?

Incentives will close in April 2021. You have until then to continue fundraising to reach the next incentive level. Incentives will differ between Plungers/ Towel Holders and Super Plungers, so make sure you read more information about those on their individual pages. Incentives will be emailed out to be redeemed in April, then mailed to you in May.

Please note, you can only choose one incentive. If you qualify for the \$2,000 level, you can choose that incentive option or any item below it.



Donation Questions

I have checks to send. Where do I send them?

Since we will not be hosting any in person events, you can send any check donations you receive to our Special Olympics Massachusetts office. Download a pledge sheet [here](#) so we know who to credit the checks too.

Our address is:

Special Olympics Massachusetts
Attn: Polar Plunge 2021
512 Forest St
Marlborough, MA 01752

Please include your name so we know whose fundraising page to put the checks towards

I have cash donations but would rather not mail it. What should I do?

We do not suggest mailing cash, so if you receive cash donations, we suggest depositing the cash to your own bank account and donating with a credit card to your personal fundraising page. If you are not comfortable with that, you can drop off the envelope at our office in Marlborough, MA (address above).

Why aren't my funds from my Facebook Fundraiser transferring over to my Donor Drive page?

You can create a Facebook Fundraiser directly through your Donor Drive fundraising page when you register but also by following these steps: Login to Donor Drive, click on Dashboard, Create a Facebook Fundraiser on the right panel.

Sometimes, people may create a Facebook fundraiser separately NOT through Donor Drive. If you do that, they will not sync up but we can still get the funds allocated to your personal fundraising page. Just send us the link, and when we receive the check we'll put the donations on to your page. Checks are sent to SOMA every two weeks.

Are donations for the plunge tax deductible?

Yes, Special Olympics Massachusetts is a registered 501(c)3 tax exempt organization and all donations are tax deductible. Make sure you save your donation receipt which will be emailed to you after your donation has been made. If you need us to resend it to you, please email polarplunge@specialolympicsma.org.



Plunging in 2021 Questions

Do I need to be a part of a team for the Polar Plunge?

No, you are more than welcome to plunge individually or on a team!

Is there an age limit to plunge?

No there is not as long as they have a parent or guardian to supervise. Under 18 year olds need to have an additional waiver signed and completed before their plunge. Please sign that here.

Do I need to plunge on the specific outlined weekends?

No, you can plunge whenever you'd like to. Just let us know when you plan to plunge with [this](#) form so we can make sure to include you in our weekly recap of fundraising, awards, and more!

Can I plunge into the ocean, lake, or pond by myself?

In 2021, since we are going virtual, we do not have safety personnel available as we normally would at a Polar Plunge in a live body of water. Therefore, it is at your own risk to plunge into a live body of water without safety personnel, changing rooms, etc. to support you. We suggest you bring a friend or relative with you, follow all Covid-19 safety guidelines, and do not stay in the water too long and change into warm dry clothing immediately after.

Can I still plunge with my team in 2021?

Yes, you can, but please make sure you are following all socially distancing and Covid-19 policies. Anyone who submits photos or videos not following these guidelines will not be included in the weekly recaps.

Do I need to plunge into a body of water?

No you do not. In 2021, we are encouraging everyone to be as creative as they can (while still being safe) with their Plunge from Anywhere ideas. Check out our [page](#) for some ways you can plunge virtually but feel free to come up with your own. If you want to dip your toes in the water or fully submerge yourself, go for it.