



March 18, 2020

Re: Day Care and Adult Program Closures

Redwood Family,

Redwood has been closely monitoring the Federal and Commonwealth of Kentucky's response to the highly contagious and potentially deadly COVID-19 virus. Our primary concern is the health and safety of Redwood clients, staff, stakeholders and the Northern Kentucky community.

As of March 16, Governor Beshear has ordered the closure of all childcare facilities in Kentucky. On March 17, he added adult day programs to the closure order, both effective on Friday, March 20 at 5pm. Redwood understands that this will bring hardships to many of our families, which is why we worked so hard to stay open. Through this difficult time, we will work with you as much as possible to provide support and information.

All childcare charges will cease this Friday upon closure. We realize other childcare facilities are charging fees to hold their child's spot. However, please be assured that Redwood will **NOT** be charging any additional fees. As soon as the pandemic situation improves and the Governor's order is lifted, Redwood will work hard to reopen as quickly as possible. In the meantime, your child's spot at Redwood will remain reserved. Over the next several weeks, please check our website and Facebook page for updates. We will also send out periodic emails with further information.

The good news is that our Prescribed Pediatric Extended Care (PPEC) services is a separate medical program that does **NOT** fall under the childcare closure order. Katrina Proud, our Director of Children's Services, will be reaching out to our PPEC families with more details.

Therapeutic services have been reduced but will continue. For more information regarding therapy appointments, contact Peggy Farmer, our Director of Therapeutic Services at (859) 331-0880.

Working together we will get through this difficult time. Redwood will be ready to serve all our clients once the closure order is lifted. We are very grateful for your understanding and support of our mission.

Respectfully,

Aaron Wagner
Chief Operating Officer