



A message from:

HCA Healthcare TriStar Division President



I am proud and humbled by the fact that, over the past year, more than one million patients have entrusted our HCA Healthcare TriStar Division facilities with their care. We strive to serve our communities by providing healthcare access points to meet the needs of consumers. Our network is comprised of multiple access points including hospitals, free standing ERs, urgent care centers, physician practices and telemedicine in rural communities across Tennessee, Southern Kentucky and Northwest Georgia.

The high-quality, compassionate care that is delivered on a daily basis within our facilities is rooted in the commitment from our physicians, colleagues and volunteers. What truly makes TriStar special is our people. Every single person working within our hospitals plays an important role in support of our mission, "above all else, we are committed to the care and improvement of human life."

HCA Healthcare TriStar Division is committed to raising the bar by investing in new construction, campus expansion projects and the addition of new technology and services. Our large capital investment underscores our commitment to provide for the healthcare needs of the growing communities we serve by offering patients access to high-quality services, conveniently located where they live and work. We continually work to drive innovation, expand services and focus on quality care.

Over the coming months, we are anticipating the opening of a new behavioral health facility in Columbia, in partnership with Maury Regional Medical Center and the ground breakings for free standing ERs in Antioch, TN and Chattanooga, TN. In the fall of 2020, we will open TriStar Health Park, a physician office complex, surgery center and Urgent Care Center in Brentwood, TN. This year we will also complete expansion projects at TriStar Summit, TriStar Centennial and TriStar Hendersonville, which will allow us to better serve our community.

As we look towards the future, we will continue to utilize the latest technology and evidence based practices in order to ensure the highest quality care. We will continue our commitment of providing a healthier tomorrow for residents of the communities we serve.

I encourage you to read through this community impact report to learn about our facilities, our services, our people and our commitment to you.

Best regards,

A handwritten signature in black ink that reads "Heather J. Rohan". The signature is fluid and cursive.

Heather J. Rohan, FACHE
President, HCA Healthcare TriStar Division



We are driven by our mission statement:

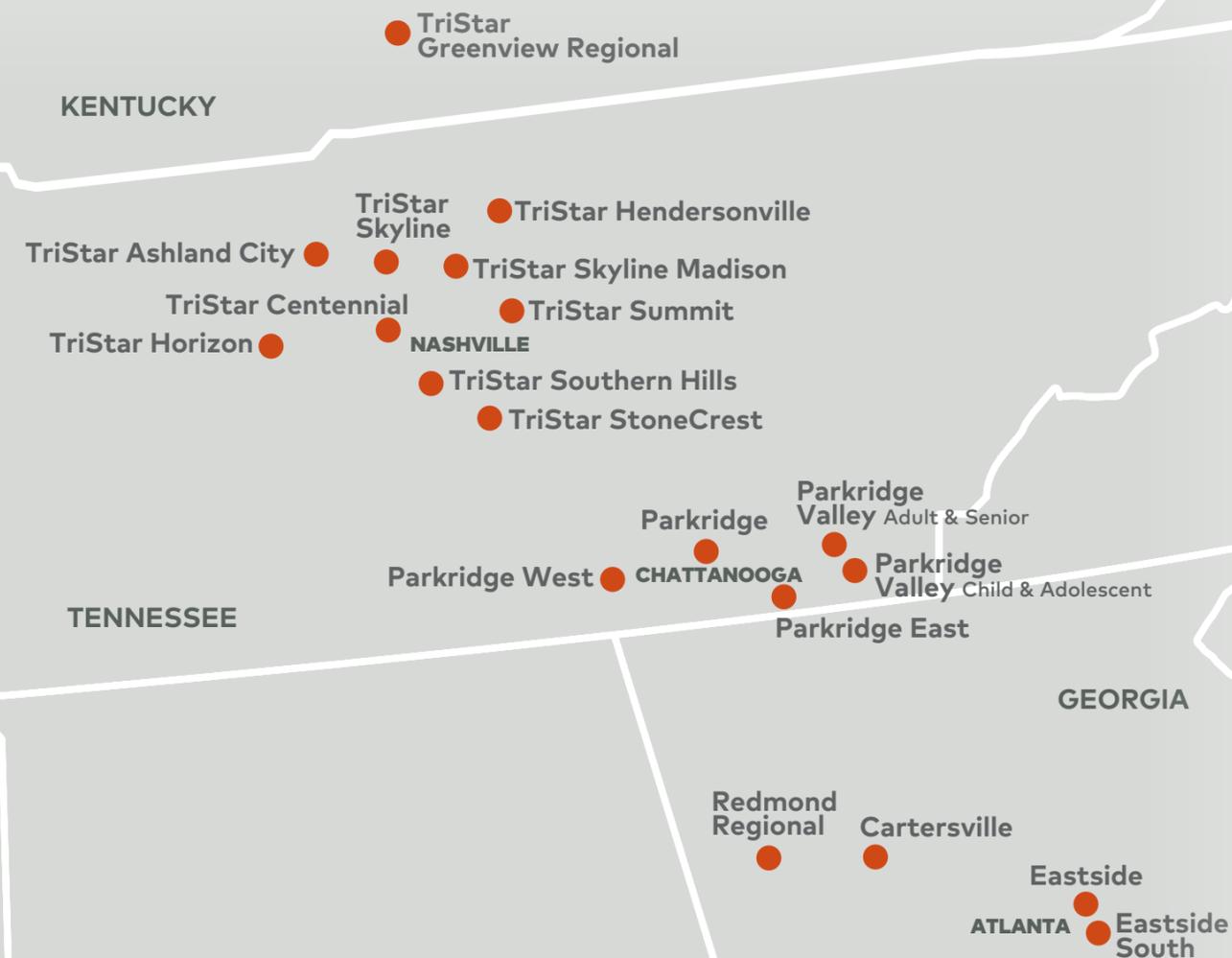
**Above all else,
we are committed
to the care and
improvement of
human life.**

We exist to give people a healthier tomorrow. Our purpose guides our growth no matter how we move healthcare forward, from offering new access points to pioneering innovative, evidence-based care.

Who We Are

The HCA Healthcare TriStar Division is home to the birthplace of HCA Healthcare, one of the nation's leading providers of healthcare services. HCA Healthcare was founded over fifty years ago in Nashville, Tennessee by Dr. Thomas Frist, Sr., Dr. Thomas Frist, Jr., and Jack Massey, who envisioned creating a healthcare company with the scale, resources and clinical expertise to provide patient-focused care at a time when many communities were growing rapidly and needed more access to healthcare. Today, HCA Healthcare is comprised of locally managed facilities that include 185 hospitals and 1,800 sites of care located in 21 states and the United Kingdom.

Our division is comprised of a network of 19 hospitals and multiple access points including surgery centers, urgent care centers and physician practices throughout Tennessee, Southern Kentucky and Northwest Georgia. Our culture is firmly planted in a commitment to provide superior healthcare with warmth and compassion for our patients, colleagues and communities.



*All data based on 2018 annual results

In addition to our hospitals and other acute care settings, HCA Healthcare has a myriad of convenient sites of care to serve patients:

CareNow: With more than 120 urgent care clinics across the United States, CareNow® provides convenient access to quality care when patients need it most.

Ambulatory Surgery Division: The Ambulatory Surgery Division of HCA Healthcare operates more than 140 ambulatory surgery and GI centers across the United States and United Kingdom.

Sarah Cannon Cancer Institutes of HCA Healthcare offer integrated cancer treatments with convenient access to cutting edge therapies for those facing cancer. Through its services, Sarah Cannon provides state-of-the-art cancer care close to home for hundreds of thousands of patients, a number unmatched by any single cancer center.

HCA Healthcare's physician practices strive to deliver superior, patient-centered care to every patient on every visit. In 2018, our caregivers provided patients with individualized health solutions at our more than 1,000 practices.

We believe in always doing what is right for the patient.

There is perhaps a no more anxious time in a person's life than the moment they enter a hospital. Whether a routine visit or an emergency, excellent caregivers can make all the difference. That's why we are focused on achieving excellent outcomes and providing outstanding service. We know we're doing what is right for our patients when they believe that we have their best interests in mind...and in our hearts.

Committed to patient-centered care

We use the best scientific evidence to drive the best possible outcomes. Through unprecedented large-scale health-services research, HCA Healthcare has advanced the understanding for improving the health of newborns, reducing healthcare-associated infections and detecting sepsis earlier and with greater accuracy.

Patient experience

HCA Healthcare is dedicated to providing positive patient experiences. By working together on issues big and small, we can make a significant difference in each patient's experience. Our facilities strive to ensure our patients receive an outstanding experience, delivered with warmth and compassion.

Equity of care

Exceptional healthcare is built on a foundation of inclusion, compassion, dignity and respect. It recognizes the diverse cultures and backgrounds of our patients, physicians and employees. HCA Healthcare strives to provide culturally competent care to every patient we serve and foster a culture of inclusion that embraces and nurtures our patients, colleagues, partners, physicians and communities.

Convenience and ease of access

Today, patients seek care through a greater variety of settings than they have in the past. Our goal is to make it easier for our patients to receive the healthcare services they need, when they need them and closer to where they live and work. HCA Healthcare has made investments in building our networks, so our patients have this convenient access. Our networks include hospitals, ambulatory surgery centers, freestanding emergency rooms, urgent care centers, physician practices and more—all making access easier for our patients.





We believe excellent people make excellent outcomes.

Nurses are the cornerstone of our mission

Our nurses are nationwide leaders in healthcare, exhibiting compassion and dedication for patients and their loved ones. Our nurses have a profound impact on the lives of friends, neighbors and the communities they serve, both inside and outside the hospital.

Velinda Block, DNP, RN, NEA-BC, division chief nursing executive, provides exceptional nursing leadership for over 6,100 nurses within our Division. In her role, Velinda fosters a collaborative culture to enhance the practice of nursing in our hospitals, elevate the nursing profession and provide a superior experience for every patient. She works closely with our hospital facilities in providing outstanding care.

Being a nurse in the HCA Healthcare TriStar Division means using the best practices for nursing care and treating all with kindness, loyalty and dignity. Our nurses use the latest technology and innovative solutions to enhance their workflow and improve the way patients receive care. Nurses form the cornerstone of our mission to care for and improve human life.

Always learning



The HCA Healthcare TriStar Division recognizes how important it is for our nurses to continue to expand their knowledge and advance their skills throughout their career. We are committed to investing in the resources needed to grow professionally. Our HCA Healthcare Nurse Residency and Simulation Learning Center are just two of the ways we are empowering nurses to increase knowledge and improve skills.

Recognition of our nurses



The HCA Healthcare TriStar Division celebrates our nurses and recognizes the work they do on a daily basis. Recognition awards are given at both the local hospital and national level. The HCA Healthcare Excellence in Nursing Awards recognize nurses on an annual basis based on their compassionate care and professional mentoring.

Nurse residency

The HCA Healthcare Nurse Residency provides new nurse graduates professional development and training as they transition from student to professional nurse. Nurse residents increase their knowledge, build confidence and improve their skills through a variety of methods including simulated learning. In 2018, more than 500 new nurses participated in the HCA Healthcare TriStar Division's Nurse Residency.

Simulation learning center

The Simulation Learning Center provides clinicians with a state-of-the-art learning environment. The SLC is custom-designed to reflect actual nursing care environments with cutting-edge simulation equipment and technology. Instructors can observe colleagues' training from three control rooms that overlook the center's 15 simulation rooms. The facility includes 19 mannequin training patients of varying ages and interactivity. The audiovisual simulcast capabilities provide ongoing support for nurses, physicians and leaders.

The benefits of simulation education include standardization and repetition of content, interactive learning in a clinical setting without patient risk and the ability of the learner to gain confidence and competence.

Graduate medical education

Founded in 2016, the Redmond Residency Program is one of the largest community-based internal medicine programs in Georgia. Residents participate in a learning environment that utilizes the most successful and innovative teaching methods by demonstrating patient-centered care to our diverse population.

Pharmacy residency

TriStar Centennial, TriStar Summit and TriStar Skyline all host a Pharmacy Residency Program. Pharmacy residents hone their skills with a dedication to optimizing medication outcomes. The Pharmacy Residency incorporates many aspects of clinical pharmacy practice through a wide range of practical learning experiences. Residents foster the development of physician-pharmacist relationships to provide safe patient care.





We believe healthcare should always move forward.

Patient-focused technologies

MyHealthOne: Patients have online access to their personal health information, 24/7 through a portal system called MyHealthOne. Through a secure, easy-to-use online portal or mobile app, MyHealthOne consolidates the ability to find a doctor, make an appointment, sign-up for classes or events, view details of recent visits and lab results, pre-register for procedures and more.

Ask-A-Nurse: Our Ask-A-Nurse phone line is available 24/7 to provide answers to health-related questions. Our nurses will help callers with deciding if they or their loved one needs to go to the ER, visit their physician or if they can handle their situation at home.

Ask-A-Nurse also provides information on related questions including cardiac services, children's health, diabetes care, men's health, neurology, orthopedics, sleep disorders, spine care, weight loss surgery, women's health and much more.

Clinical technologies

Telemedicine: The HCA Healthcare TriStar Division is the region's largest telemedicine network, providing lifesaving stroke treatment, mental health and infectious disease consultations to patients in rural areas. Telemedicine gives community hospitals and emergency rooms immediate access to specialists. Within seconds of a request, a rural healthcare provider can position the telemedicine robot at a patient's bedside and connect to a video consultation with a specialist.

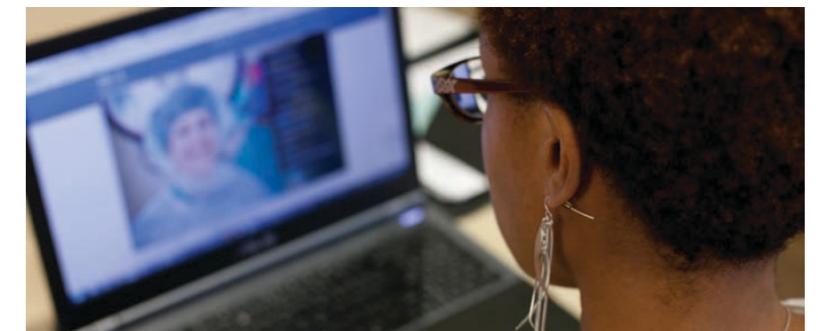
iMobile: A secure text-messaging system allows instant communication and information-sharing between EMTs, hospital facilities and physicians during the critical moments between initial treatment and arrival at the hospital.

PatientKeeper: Provides a user-friendly electronic health record interface, creating more efficient workflows and decision support for physicians and other clinicians to enhance patient care.

Evidence-based clinical documentation: A streamlined documentation system that guides and informs the provision of safe, effective and efficient care.

Vitals monitoring technology: Automatically transmits vital signs data to the electronic health record from the point of care to enhance staff productivity, patient outcomes and risk reduction.

Nursing Data Portal: Consolidates nursing performance metrics from multiple systems, allowing nurse leaders to focus on improvement to achieve optimal clinical and operational outcomes.





We believe in taking care of others while being there for each other.

Charitable Organizations

The HCA Healthcare TriStar Division partners with more than 130 charitable organizations in our communities to support and assist with initiatives to improve the health, well-being and lives of area residents. Our facilities, physicians and employees participate in organizations on a local and national level, including the American Heart Association, American Cancer Society, JDRF, Leukemia and Lymphoma Society, March of Dimes and Tennessee Kidney Foundation.

HCA Hope Fund

The HCA Hope Fund is an independent charity established for HCA Healthcare employees to financially assist each other in times of crisis. Since its inception in 2005, contributions from the TriStar Division and other divisions within HCA Healthcare provide financial aid to our fellow colleagues at some of the most difficult times in their lives—natural disasters, illness, injury, the death of a loved one or any one of a number of unavoidable hardships. In 2018, thanks to thousands of employee donors, the Hope Fund exceeded \$50 million in assistance provided since the creation of the fund.



+130 charitable organizations **\$663,019** in charitable donations



Service Line Highlights



Cardiovascular

The HCA Healthcare TriStar Division hospitals are nationally recognized for quality outcomes in cardiovascular services. Our cardiovascular specialists are among the country's leading experts in the field of cardiac surgery, heart disease, heart failure, electrophysiology (including atrial fibrillation management), interventional, endovascular and cardiac rehabilitation.

Within the division, there are 15 hospitals with accredited chest pain centers providing life-saving treatment. Our range of cardiovascular services include cardiac specialists, advanced arrhythmia services, heart failure treatment, hypertension treatment, aortic and high-risk valve clinics.

Sarah Cannon Research Institute's cardiovascular research program leverages a network of 11 hospital programs across the country, including TriStar Centennial, and more than 125 physician investigators in multiple sub-specialties, including interventional, electrophysiology, heart failure, cardiothoracic surgery, endovascular surgery, peripheral and structural heart.

Our cardiac surgeons perform the most complex surgeries with success rates above the national average. Cardiovascular specialists use the latest surgical techniques, equipment and devices including mitral valve repair, off-pump bypass, robotic and percutaneous procedures. Our surgeons continue to explore the latest in minimally invasive surgical procedures, ensuring patients have access to the best possible treatment options for their cardiac disease.

Supported by trained Nurse Navigators that answer questions and coordinate appointments, our Care Assure program identifies patients with cardiovascular disease and ensures appropriate follow-up after leaving the hospital.



Emergency and Trauma

The HCA Healthcare TriStar Division treats more than 720,000 emergency patients each year. With a network of 22 emergency rooms and four free-standing emergency centers, emergency services are conveniently located to provide care within our communities.

A number of our facilities are designated as trauma centers. TriStar Skyline is designated Level II Trauma Center and has trauma surgeons on-site 24/7 for major traumatic injuries such as falls, motor vehicle collisions or penetrating wounds. Trauma specialists at TriStar Skyline include neurosurgeons, orthopedic surgeons and oral maxillofacial surgeons. The trauma center at TriStar Skyline is uniquely positioned north of Nashville to provide life-saving care to patients from both Tennessee and Kentucky.



Behavioral Health

The HCA Healthcare TriStar Division is the region's largest provider of mental health services with locations throughout Middle Tennessee, Chattanooga and the Greater Atlanta area.

Our comprehensive scope of mental health and chemical dependency services are designed for seniors, adults and adolescents. Care is provided in a variety of settings to best accommodate the individual needs of our patients, ranging from inpatient care to partial hospitalization to intensive outpatient care.



Neuroscience

Our Stroke Network provides high quality, specialized care for patients suffering stroke or neurovascular injury. The network is composed of seven primary Stroke Centers, Neuroscience Centers of Excellence and one of the first and largest tele-neurology networks across three states and over 35 locations. As Tennessee's first comprehensive stroke center, TriStar Skyline is considered a national leader in neuroscience.

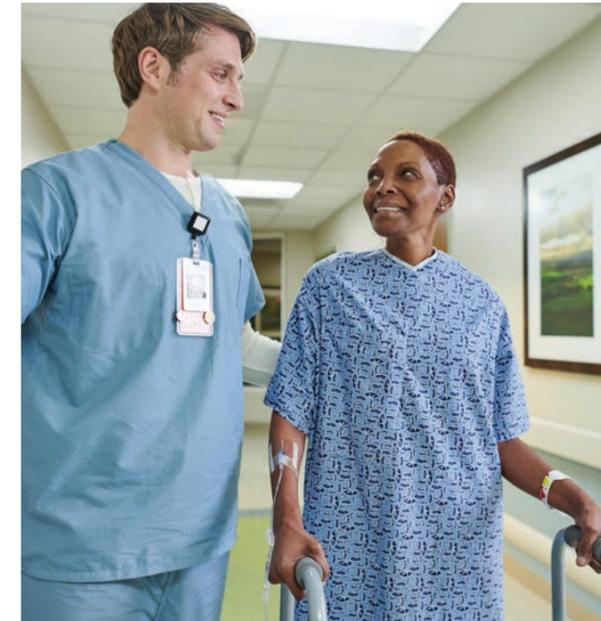
Telemedicine provided by the tele-neurology network allows patients who have had a stroke to have access to specialists within the crucial window of time necessary for an optimum outcome. We are able to provide proper evaluation and treatment to stroke patients via real-time videoconferencing with a neurologist. Additional stroke care via telemedicine includes advanced endovascular treatments for stroke, aneurysms and complex cerebrovascular disease and inpatient and outpatient stroke rehabilitation.

Our neurologists, neurosurgeons and clinical staff are highly experienced at diagnosing and treating complex neurological conditions. Our neurological teams use advanced stereotactic, Cyberknife® and TrueBeam® procedures for neuro-oncology patients, complex spinal surgery and treatment of Parkinson's, tremors and seizure disorders. Additionally, patients have access to dedicated neuroscience outpatient clinics, sleep disorder centers, peripheral neuropathy and chronic pain management.

Oncology

Within the HCA Healthcare TriStar Division, we strive to bring the most innovative medical minds in oncology together with the most passionate caregivers in our communities. We have always believed in providing patients with the ability to obtain cancer care close to home.

Through our partnership with the world-class Sarah Cannon Cancer Institute, TriStar Health and Parkridge Health are able to provide convenient access to cutting-edge therapies throughout Tennessee and Southern Kentucky.



Sarah Cannon offers renowned oncology specialists, innovative clinical research trials, tumor profiling, oncology nurse navigators, screening and diagnostic services, radiation therapy and genetic counseling. Sarah Cannon's expertise includes blood cancer, breast cancer, complex gastrointestinal cancer, kidney cancer, lung cancer, neuro-oncology, prostate cancer, skin cancer and thyroid cancer. In addition, the Sarah Cannon Blood Cancer Network is one of the world's largest providers of blood and marrow transplants.

Orthopedics

The HCA Healthcare TriStar Division's network of orthopedic surgeons and rehabilitation experts specialize in everything from total joint replacement to arthritis management. 13 HCA Healthcare TriStar Division hospitals provide orthopedic care utilizing a comprehensive approach, combining patient education and advanced techniques, which allow for positive patient outcomes, less postoperative pain and a regained sense of mobility to return to an active lifestyle. Surgeons are able to perform robotic-assisted spine procedures and joint replacements with personalized surgical plans allowing for the most precise alignment based on each individual's anatomy.



Pediatrics

The HCA Healthcare TriStar Division provides a large network of care for children with access to some of the most highly-trained pediatricians in the region. Our network of board-certified pediatricians and specialists are expertly trained to meet the unique needs of children. Our physicians offer convenient hours and locations, and our 24/7 emergency rooms are ready to tackle anything from minor illnesses to life-threatening injuries.

The Children's Hospital at TriStar Centennial is a comprehensive, multi-disciplinary healthcare facility committed to delivering high-quality care and an exceptional patient experience across more than 20 pediatric specialties. Our expert team of board-certified pediatricians, pediatric intensivists and pediatric subspecialists are specially trained to treat children in a kid-friendly environment.

The Children's Hospital at TriStar Centennial offers a wide range of specialty services including pediatric surgery, pediatric intensive care, pediatric hematology oncology, outpatient services and neonatal intensive care and transport. Pediatric physician specialties include cardiology, endocrinology, gastroenterology, neurology, pulmonology, general and thoracic surgery, infectious diseases, allergy, ENT, radiology, sleep medicine and more.

The Children's Hospital at TriStar Centennial features a dedicated pediatric ER staffed by full-time, board-certified and fellowship trained pediatric emergency medicine physicians. In 2018, The Children's Hospital introduced an autism and sensory-friendly program that features adaptable lights, monitor and sound control, specialized toys and visual story boards to better care for pediatric patients with sensory sensitivities.



Women's Health

From routine obstetrics and gynecology care, to specialized cancer treatment and senior health concerns, the HCA Healthcare TriStar Division serves every phase of a woman's life with outstanding medical treatment and extraordinary personal care.

Women choosing to deliver their baby at a HCA Healthcare TriStar Division hospital have access to patient-focused and comprehensive care. New mothers and babies are cared for in the warm, nurturing atmosphere of our labor, delivery, recovery and postpartum rooms. Our OB units include state-of-the-art birthing suites with prenatal care and family-centered education, parental access to prenatal units 24/7 and newborn monitoring systems for infant security.

If a higher level of care is needed, we provide neonatology care for premature babies and newborns needing specialized services with a neonatal intensive care unit (NICU). Our Level II and Level III NICUs are staffed with board-certified neonatologists providing expert care for premature and full-term babies. In 2018, 75 NICVIEW web streaming cameras were added to our NICUs throughout the division. The NICVIEW cameras allow families to view their babies 24/7 through a password protected live-stream, giving them the opportunity to connect with their infant no matter where they are.

When gynecological surgery is the best option, our surgeons are well-known for their skill in innovative gynecological surgery including procedures utilizing minimally invasive laparoscopic surgery and robotic surgery.





TriStar Health: Middle Tennessee & Southern Kentucky

TriStar Health is the region's largest, most comprehensive healthcare provider.

TriStar Health provides area residents convenient access to 10 hospitals, 21 imaging centers, 110 TriStar Medical Group Offices, four freestanding ERs, six outpatient surgery centers, 15 CareNow® Urgent Care centers and nine medical parks.

- 10** hospitals
- 4** freestanding ERs
- 6** surgery centers
- 15** urgent care centers
- 111** physician practices



Urgent Care

HCA Healthcare TriStar Division offers an integrated approach to service, value and convenience for medical needs that do not require emergent attention.

Our urgent care walk-in clinics provide fast care for minor illnesses such as strep throat, cold and flu and physical injuries such as cuts or muscle sprains. The clinics are able to refer patients to physicians and services within their area, if needed. There are 15 CareNow® locations in Middle Tennessee and seven additional urgent care locations through Northwest Georgia.



- 15** Nashville CareNow®
- 4** Eastside Urgent Care
- 2** Redmond Urgent Care
- 1** Cartersville Urgent Care



TriStar Centennial

TriStar Centennial Medical Center is a tertiary care facility in downtown Nashville, serving patients across Tennessee, Alabama, Georgia, Kentucky and Mississippi. TriStar Centennial represents the most innovative and extensive patient services available in the HCA Healthcare TriStar Division. The medical center was awarded the highest rating for patient safety for the sixth consecutive year, an unprecedented achievement.



Scott Cihak
Chief Executive Officer

TriStar Centennial Heart & Vascular Center is a national leader in cardiac imaging, heart failure, interventional cardiology and electrophysiology, including atrial fibrillation management, surgical intervention and more. Our heart specialists were the first in the area to offer minimally invasive and beating heart surgery and have an established VAD (Ventricular Assist Device) and ECMO (Extracorporeal Membrane Oxygenation) program.

TriStar Centennial Women's Hospital cares for women at every stage of life offering maternity, obstetrics, neonatal, gynecological, surgical and oncology services. Minimally invasive and robotic surgery for gynecologic and bladder conditions are offered as well. The hospital is home to the first OB/GYN ER in Nashville and offers a 24/7 laborist and OB hospitalist program.

Sarah Cannon Cancer Institute at TriStar Centennial is part of the Sarah Cannon global network offering oncology services for preventing, diagnosing and treating cancer, including clinical research trials, tumor profiling, patient navigation, genetic counseling, rehabilitation, advanced stereotactic treatment and askSarah 24/7 call service.

TriStar Centennial Parthenon Pavilion is Nashville's largest and most established behavioral health hospital. It is the only psychiatric hospital in Tennessee connected to a tertiary medical center, allowing for a full continuum of care. In addition to adult inpatient care, partial hospitalization and intensive outpatient programs are also offered.

The Children's Hospital at TriStar Centennial delivers excellence in over 20 pediatric services represented by board-certified pediatric specialists. Services include a pediatric medical/surgical unit, pediatric surgery, pediatric hematology and oncology, pediatric intensive care and NICU transport. 24/7 pediatric emergency care is available with board-certified and fellowship trained pediatric emergency physicians in a kid-friendly and autism-friendly environment.

TriStar Centennial Advanced Joint Replacement Institute offers patients a personalized treatment plan supported by the region's top orthopedic surgeons who specialize in the most advanced procedures and treatments options. Patients who choose TriStar Centennial for their joint replacement surgery are cared for by highly-trained orthopedic specialists who are leaders in the latest research studies for the advancement of orthopedic care.

ADDITIONAL FACILITIES:

TriStar Spring Hill ER encompasses a 24/7, full-service ER staffed by board-certified physicians specializing in emergency care. The campus also includes a medical park with a free-standing endoscopy suite, physician offices, and outpatient medical imaging and laboratory services.

TriStar Ashland City Medical Center is a 12-bed critical access hospital offering a broad spectrum of inpatient and outpatient services to the Cheatham County area. Specially trained emergency medicine physicians and nurses provide 24/7 emergency care on-site.

 **34,373**
Patient Admissions*

 **91,067**
Total Annual ER Visits*

 **2,879**
Staff*

 **741**
Beds

2018 Highlights

- TriStar Centennial Advanced Joint Replacement Institute opened in July of 2018. The "hospital within a hospital" offers highly personalized surgical treatment plans for joint replacement patients.
- As part of TriStar Centennial Medical Center's patient care tower expansion, the licensed bed count increased from 657 to 741. The new floors allow patients to have faster access to the services and care offered at TriStar Centennial.
- TriStar Centennial Heart and Vascular Center established a Left Ventricular Assist Device (LVAD) program and earned The Joint Commission Seal of Approval. TriStar Centennial is now a VAD Destination Therapy Center.
- TriStar Centennial Parthenon Pavilion received Joint Commission advanced certification for dementia and violence prevention. As the first behavioral health facility to receive these certifications in Tennessee, TriStar Centennial Parthenon Pavilion is setting the standard for behavioral healthcare in the state.
- The Children's Hospital at TriStar Centennial introduced an autism and sensory friendly program in its pediatric Emergency Room. The program includes dimming lights in patient care rooms, sensory friendly toys and staff education on best practices in treating sensory sensitive patients.
- The Children's Hospital at TriStar Centennial added 60 NICVIEW web streaming cameras to its NICU. The cameras allow parents to view their infant in real time when they are away from the hospital.
- Sarah Cannon Center for Blood Cancer at TriStar Centennial opened a new outreach clinic to serve patients in the Knoxville area. The clinic fills an important need in East Tennessee, offering patients highly specialized care for the most complex blood diseases.
- TriStar Centennial began offering Transoral Incisionless Fundoplication (TIF) procedures to treat gastroesophageal reflux disease. This procedure gives patients a minimally invasive option in the treatment of GERD symptoms.
- TriStar Ashland City received national recognition from the 2018 National Organization of State Offices of Rural Health Performance Leadership Awards, positioning the facility as a rural healthcare leader in quality and patient perspective.

KEY SERVICES:

- Bariatrics
- Behavioral Health
- Cardiovascular Surgery
- Cardiology
- Emergency
- Kidney Transplant
- Neonatology
- Neurosurgery
- Obstetrics
- Oncology
- Orthopedics
- Pediatrics
- Spine Surgery
- Women's Health

TriStar Centennial Medical Center
2300 Patterson St.
Nashville, TN 37203
(615) 342-1000
TriStarCentennial.com

Sarah Cannon Cancer Institute at TriStar Centennial
230 25th Ave. N
Nashville, TN 37203

The Children's Hospital at TriStar Centennial
2220 Patterson St.
Nashville, TN 37203
TheChildrensHospitalNashville.com

TriStar Centennial Women's Hospital
2221 Murphy Ave.
Nashville, TN 37203

TriStar Centennial Heart & Vascular Center
2400 Patterson St.
Nashville, TN 37203

TriStar Centennial Parthenon Pavilion
2401 Parman Pl.
Nashville, TN 37203
TriStarParthenonPavilion.com

TriStar Spring Hill ER
3001 Reserve Blvd.
Spring Hill, TN 37174
(931) 489-1100
TriStarSpringHillER.com

TriStar Ashland City Medical Center
313 North Main St.
Ashland City, TN 37015
(615) 792-3030
TriStarAshlandCity.com

Economic impact

 **\$236,257,196**
Salaries, wages & benefits

 **\$4,114,319**
Taxes paid

 **\$3,329,806**
Capital investment

TriStar Greenview



TriStar Greenview Regional Hospital
 1801 Ashley Circle
 Bowling Green, KY 42104
 (270) 793-1000
 TriStarGreenview.com

5,855
 Patient Admissions*

Overview

- Serving Southern Kentucky for over 47 years with excellent comprehensive healthcare.
- Emergency care leaders with 24/7 Accredited Chest Pain Center and Primary Stroke Center.
- TriStar Greenview is designated a Blue Distinction® Plus Center of Excellence by BlueCross Blue Shield, offering the latest techniques for total, partial and minimally invasive surgeries.
- Minimally invasive robotic surgical options are available for patients needing general, thoracic, urologic, and gynecology surgery.
- Greenview Surgery Center represents the regions first ambulatory surgery center and a \$10 million investment in Warren County.

41,623
 Total Annual ER Visits*

477
 Staff*

211
 Beds

2018 Highlights

- Named among the top 5% of hospitals in the nation for Patient Safety Excellence in 2017 and 2018 by Healthgrades®.
- Recognized as a 5-Star hospital in Spinal Fusion Surgery, Total Knee Replacement, Hip Fracture Treatment and Treatment of Stroke by Healthgrades®.
- Multi-million dollar investment in facility renovations and technology.
- Employees raised over \$35,000 for Warren County Heart Walk – the largest single donation in walk history.
- Recognized by the Bowling Green Area Chamber of Commerce as the 2018 Healthcare Enterprise Award winner.



Mike Sherrod
 Chief Executive Officer

KEY SERVICES:

- Emergency
- Orthopedics
- Cardiology
- Neurology
- Surgical Care
- Pulmonology

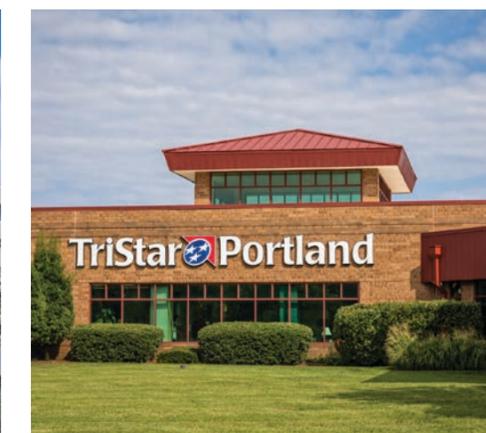
Economic impact

\$37,517,916
 Salaries, wages & benefits

\$2,084,455
 Taxes paid

\$7,897,772
 Capital investment

TriStar Hendersonville & Portland



TriStar Hendersonville Medical Center
 355 New Shackle Island Rd.
 Hendersonville, TN 37075
 (615) 338-1000
 TriStarHendersonville.com

TriStar Portland
 105 Redbud Dr.
 Portland, TN 37148
 (615) 745-8000
 TriStarPortland.com

6,961
 Patient Admissions*

Overview

- TriStar Hendersonville has served Sumner County and its neighboring communities for more than 40 years.
- Accredited as both a Chest Pain Center and Primary Stroke Center, and will open a comprehensive Heart and Vascular Center in 2019.
- The Birth Center at TriStar Hendersonville features private suites, breastfeeding support and the only Level II NICU north of Nashville.
- Minimally invasive robotic surgical options include thoracic, urologic, gynecologic and general surgery.
- TriStar Hendersonville offers four convenient imaging locations throughout Sumner County.
- The Outpatient Center at TriStar Hendersonville provides laboratory, physical, occupational and speech therapy, in addition to wound care services.
- TriStar Portland is a satellite campus for the main hospital with outpatient imaging and 24/7 emergency services.

47,785
 Total Annual ER Visits*

550
 Staff*

159
 Beds

2018 Highlights

- TriStar Hendersonville achieved Gold Seal Certification in Total Hip and Total Knee Replacement Surgery from The Joint Commission.
- TriStar Hendersonville opened Phase I of a new comprehensive Heart & Vascular Center on campus.
- TriStar Portland was awarded the Portland Chamber of Commerce Large Business Community Impact Award.



Regina Bartlett
 Chief Executive Officer

KEY SERVICES:

- Emergency
- Obstetrics
- Neonatology
- Cardiology
- Orthopedics
- Surgical Care

Economic impact

\$45,069,315
 Salaries, wages & benefits

\$504,843
 Taxes paid

\$3,633,705
 Capital investment

TriStar Horizon & Natchez ER



TriStar Horizon Medical Center
 111 Hwy. 70 East
 Dickson, TN 37055
 (615) 446-0446
 TriStarHorizon.com

TriStar Natchez ER
 107 Natchez Park Dr.
 Dickson, TN 37055
 (615) 326-2960
 TriStarNatchez.com



Dustin Greene
 Chief Executive Officer

KEY SERVICES:

- Cardiology
- Emergency
- Neonatology
- Obstetrics
- Oncology
- Orthopedics
- Surgical Care

5,841
 Patient Admissions*

Overview

- TriStar Horizon is “Small Enough to Care, Large Enough to Heal,” offering the highest quality of comprehensive healthcare representing more than 30 medical specialties.
- Dickson County’s leader in emergency care with an Accredited Chest Pain Center, Primary Stroke Center and Level III Trauma Center.
- The Birth Center at TriStar Horizon features 9 private suites, childbirth education and a 4-bed Level II neonatal intensive care unit.
- TriStar Natchez, TriStar Horizon’s satellite campus, offers convenient outpatient imaging and cancer treatment in addition to 24/7 emergency care.

50,265
 Total Annual ER Visits*

2018 Highlights

- TriStar Horizon opened TriStar Fairview Medical Plaza to provide convenient access to physician offices for Williamson County communities.
- Our Medical Surgical Unit received the HCA Unit of Distinction Award, earning them a spot in the Top 5% of all HCA Medical-Surgical hospital units.
- TriStar Horizon was recognized as a Top 10 hospital across HCA Healthcare for Employee Engagement, boasting employee satisfaction and high retention.
- The Sarah Cannon Cancer Institute at TriStar Natchez upgraded to a \$3.6M, state-of-the-art linear accelerator, employing cutting-edge technology to deliver tumor-shrinking radiation for the treatment of cancer patients.

501
 Staff*

157
 Beds

Economic impact

\$39,280,722
 Salaries, wages & benefits

\$551,534
 Taxes paid

\$1,537,515
 Capital investment

TriStar Skyline & Madison



TriStar Skyline Medical Center
 3441 Dickerson Pike
 Nashville, TN 37207
 (615) 769-2000
 TriStarSkyline.com

TriStar Skyline Madison Campus
 500 Hospital Dr.
 Madison, TN 37115
 (615) 769-5000
 TriStarSkylineMadison.com



Steve Otto
 Chief Executive Officer

KEY SERVICES:

- Emergency / Trauma
- Behavioral Health
- Neuroscience
- Oncology
- Cardiology
- Orthopedics
- Surgical Care

17,757
 Patient Admissions*

Overview

- As an ACS verified Level II Trauma Center, we provide life-saving care for patients from all over Middle Tennessee and Southern Kentucky
- 24/7 coverage is available from board-certified trauma surgeons, neurosurgeons, orthopedic surgeons and oral maxillofacial surgeons, equipped to handle the most critical emergencies.
- TriStar Skyline is Tennessee’s First Comprehensive Stroke Center and the only CARF Accredited Rehabilitation Program in Middle Tennessee.
- TriStar Skyline Madison offers behavioral health services to the greater Nashville area. We are committed to helping adolescents, adults and seniors recover from mental health disorders.

63,429
 Total Annual ER Visits*

2018 Highlights

- TriStar Skyline became the first Level II American College of Surgeons (ACS) Verified Trauma Center in the State of Tennessee, and one of only four in the state to receive this national recognition. This is in addition to the State of Tennessee Department of Health designation that was awarded in 2016.
- TriStar Skyline is undergoing a major expansion project. The multi-level addition will include additional Emergency Department space, a new ICU floor, new Medical/Surgical floor, 60 additional inpatient beds, 475 parking spaces, high-tech equipment and a third helipad. The project is expected to be completed in 2020.

1,371
 Staff*

353
 Beds

Economic impact

\$107,855,598
 Salaries, wages & benefits

\$1,246,891
 Taxes paid

\$2,998,897
 Capital investment

TriStar Southern Hills



TriStar Southern Hills Medical Center
 391 Wallace Road
 Nashville, TN 37211
 (615) 781-4000
 TriStarSouthernHills.com

4,795
 Patient Admissions*

Overview

- TriStar Southern Hills has a 24/7 ER with an Accredited Chest Pain Center and Primary Stroke Center, serving Antioch and South Nashville communities.
- The Joint and Spine Center is a 20-bed boutique, hotel-like center dedicated to the wellness of patients who require any type of spine, orthopedic or neurosurgery procedure.
- Our cardiovascular team is equipped to provide fast life-saving treatment for heart attacks and other heart-related conditions.
- Our Advanced Wound Care Center and Vascular Center offer advanced therapies and patient-focused procedures that speed up the healing process through hyperbaric oxygen therapy treatment.



Joanna Conley
 Chief Executive Officer

KEY SERVICES:

- Emergency
- Orthopedics
- Neurosurgery
- Cardiology
- Neurology
- Surgical Care
- Wound Care

47,112
 Total Annual ER Visits*

495
 Staff*

126
 Beds

2018 Highlights

- TriStar Southern Hills received The Leapfrog Group Top General Hospital Award for its commitment to patient safety, quality, and transparency. TriStar Southern Hills was the only hospital to receive this award in Tennessee.
- Launched a new robotic surgery program that utilizes the da Vinci Robotic Surgical System.

Economic impact

\$41,253,399
 Salaries, wages & benefits

\$518,209
 Taxes paid

\$3,418,706
 Capital investment

TriStar StoneCrest



TriStar StoneCrest Medical Center
 200 StoneCrest Boulevard
 Smyrna, TN 37167
 (615) 768-2000
 TriStarStonecrest.com

5,822
 Patient Admissions*

Overview

- TriStar StoneCrest has served Rutherford and surrounding counties for 15 years with more than 45 specialties represented.
- TriStar StoneCrest is designated a Blue Distinction® Center by BlueCross BlueShield of Tennessee for Knee and Hip Replacement as well as Maternity Care, offering private suites, breastfeeding support and a Level II NICU.
- The Spine Surgery Institute provides state-of-the-art care with fellowship trained surgeons and comprehensive rehabilitation options.
- Our 24/7 ER is an Accredited Chest Pain Center and Primary Stroke Center.
- Minimally invasive robotic surgical options are available for patients needing general, thoracic, urologic and gynecologic surgery.



Lou Caputo
 Chief Executive Officer

KEY SERVICES:

- Emergency
- Obstetrics
- Neonatology
- Oncology
- Cardiology
- Orthopedics
- Spine
- Surgical Care

51,330
 Total Annual ER Visits*

508
 Staff*

109
 Beds

2018 Highlights

- Completed a 17-bed ER expansion, investing \$10.5 million in Rutherford County.
- Established TriStar StoneCrest's ambulatory Surgery Center.
- Achieved Level III Trauma Center designation.

Economic impact

\$41,385,525
 Salaries, wages & benefits

\$731,575
 Taxes paid

\$538,575
 Capital investment

TriStar Summit & Mt. Juliet ER



TriStar Summit Medical Center
 5655 Frist Boulevard
 Hermitage, TN 37076
 (615) 316-3000
 TriStarSummit.com

TriStar Mt. Juliet ER
 100 Wilfong Parkway
 Mt. Juliet, TN 37122
 (615) 449-1100
 TriStarMtJulietER.com

12,754
 Patient Admissions*

Overview

- TriStar Summit has served Davidson, Wilson and surrounding counties for 25 years with more than 35 specialties represented.
- Our 24/7 Level III Trauma ER is an Accredited Chest Pain Center and Primary Stroke Center with patient encounters from Donelson, Hermitage, Lebanon and Mt. Juliet Communities.
- The Women's Center features private birthing suites, breastfeeding support and a 10-bed Level III NICU. TriStar Summit also offers OB ER staffed 24/7 by obstetrics hospitalists, providing immediate assessment and intervention for women experiencing acute obstetric conditions.

60,323
 Total Annual ER Visits*

898
 Staff*

218
 Beds

2018 Highlights

- TriStar Mt. Juliet ER opened December 2018, with 8 patient rooms staffed 24/7 by board certified emergency physicians, diagnostic and treatment services, comprehensive laboratory, state-of-the-art imaging capabilities. This provides Wilson county residents with emergency care closer to home.
- Winter of 2018 construction began on an 8th floor expansion project anticipated to be completed Fall of 2019. This expansion will provide an additional 25 patient care beds to serve our growing community's healthcare needs.



Brian Marger
 Chief Executive Officer

KEY SERVICES:

- Emergency
- Obstetrics
- Neonatology
- Neurology
- Oncology
- Cardiology
- Orthopedics
- Spine
- Surgical Care

Economic impact

\$71,976,499
 Salaries, wages & benefits

\$1,041,904
 Taxes paid

\$7,214,959
 Capital investment

Parkridge Health: Chattanooga

Parkridge Health System includes five Chattanooga hospitals working together to provide a continuum of services for residents of Southeast Tennessee and Northwest Georgia.

Parkridge Medical Center, in downtown Chattanooga, is an Accredited Chest Pain Center offering comprehensive healthcare services that include a 24-hour emergency department, cardiology, orthopedics, robotics and surgical services in addition to oncology services at Sarah Cannon Cancer Institute.

Parkridge East Hospital, an Accredited Chest Pain Center in East Ridge, provides 24-hour emergency medical services, obstetrical care, a Level III Neonatal Intensive Care Unit and advanced surgical services in robotics, orthopedics and complex gynecological procedures.

Parkridge Valley offers behavioral health and addictive disorder treatment services for children, adolescents, adults and seniors at four distinct campuses.

Parkridge West Hospital – in nearby Jasper, Tennessee – provides 24-hour emergency medical services, outpatient laboratory, outpatient imaging, outpatient physical therapy, and inpatient and outpatient behavioral health services at Parkridge Valley West.

- 5** hospitals
- 1** surgery center
- 8** fast access clinics
- 12** physician practices
- 1** outpatient behavioral clinic



Parkridge Medical Center



Parkridge Medical Center
 2333 McCallie Avenue
 Chattanooga, TN 37404
 (423) 698-6061
 ParkridgeHealth.com



Thomas Ozburn
 Chief Executive Officer,
 Parkridge Health

KEY SERVICES:

- Emergency
- Oncology
- Cardiology
- Orthopedics
- Physical Rehabilitation
- Sleep Medicine
- Surgical Care
- Wound Care
- Neurosurgery

Parkridge West & Parkridge East



Parkridge West Hospital
 1000 Tennessee 28
 Jasper, TN 37347
 (423) 837-9500

Parkridge East Hospital
 941 Spring Creek Road
 Chattanooga, TN 37412
 (423) 894-7870



Jarrett Millsaps
 Chief Executive Officer,
 Parkridge East

Parkridge West KEY SERVICES:

- Emergency
- Outpatient Mental Health
- Physical Therapy
- Outpatient Diagnostics
- Inpatient Mental Health

Parkridge East KEY SERVICES:

- Emergency
- Neonatology
- Obstetrics
- Orthopedics
- Surgical Services
- NICU Transport

8,541
 Patient Admissions*

Overview

- Serving the Greater Chattanooga Area since 1971, offering a full complement of cardiac, oncology, orthopedic and emergency care options.
- Cardiac services at Parkridge Medical Center offer a wide array of interventional procedures, as well as minimally invasive and open-heart surgical treatment options.
- Parkridge Medical Center is a Blue Distinction® Center of Excellence for Hip and Knee Replacement from BlueCross BlueShield, offering innovative techniques for total, partial and minimally invasive surgeries.
- Robotic surgery leader since 2002 for minimally invasive, multi-quadrant procedures including gynecologic, urologic and general surgery.

36,119
 Total Annual ER Visits*

795
 Staff*

275
 Beds

2018 Highlights

- Completion of new laboratory space and upgraded equipment.
- Introduced neurosurgery program bolstered by ICC intensivists and onboarding of a board-certified neurosurgeon.
- Multimillion dollar investment in facility renovations and technology.

Economic impact

\$121,511,384
 Salaries, wages & benefits

\$1,390,746
 Taxes paid

\$23,197,285
 Capital investment

Parkridge West Overview

- Serving Marion, Sequatchie and Grundy counties in Tennessee, Dade County in Georgia, and north Jackson County in Alabama with 24/7 ER services, outpatient diagnostic imaging and outpatient physical therapy.
- Providing adult inpatient services for treatment of mental, emotional and behavioral health conditions at Parkridge Valley West.
- Providing telemedicine technology that offers access to higher levels of neurological and behavioral expertise and care for residents of rural areas.

694
 Patient Admissions*

15,523
 Total Annual ER Visits*

87
 Staff*

28
 Beds

Parkridge East Overview

- Our 24/7 ER is an Accredited Chest Pain Center serving Southeast Tennessee and Northwest Georgia communities.
- The Birth Place at Parkridge East features private suites, breastfeeding support and 22-bed Level III NICU.
- Offering a full range of medical and surgical services, including orthopedics and robotic procedures.

5,169
 Patient Admissions*

44,605
 Total Annual ER Visits*

387
 Staff*

128
 Beds

Parkridge Valley



Parkridge Valley Adult & Senior Campus
 7351 Courage Way
 Chattanooga, TN 37421
 (423) 894-4220

Parkridge Valley Child & Adolescent Campus
 2200 Morris Hill Road
 Chattanooga, TN 37421
 (423) 894-4220

Parkridge Valley Cleveland
 1855 Executive Park Dr NW,
 Cleveland, TN 37312
 (423) 472-1999



Melissa Arkin
 Chief Executive Officer,
 Parkridge Valley

KEY SERVICES:

- Child & Adolescent Mental Health
- Addiction & Substance Abuse
- Adult Mental Health
- Senior Mental Health

3,492
 Patient Admissions*

Overview

- Offers inpatient hospitalization, partial hospitalization and outpatient mental health services.
- Provides distinct Senior Life program for patients over the age of 50 experiencing dementia, Alzheimer's, Parkinson's, schizophrenia, depression, anxiety and more.
- Child and Adolescent campus provides over 80 acres for children under 18 that includes hiking trails, climbing tower, ball fields and other activities.
- Valley Academy, located on the Child and Adolescent Campus, provides school instruction, accredited by the Tennessee Department of Education, for hospitalized children.
- Provides adult inpatient behavioral services at Parkridge Valley West, located on the Parkridge West Hospital campus in Jasper, TN.

325
 Staff*

108
 Beds

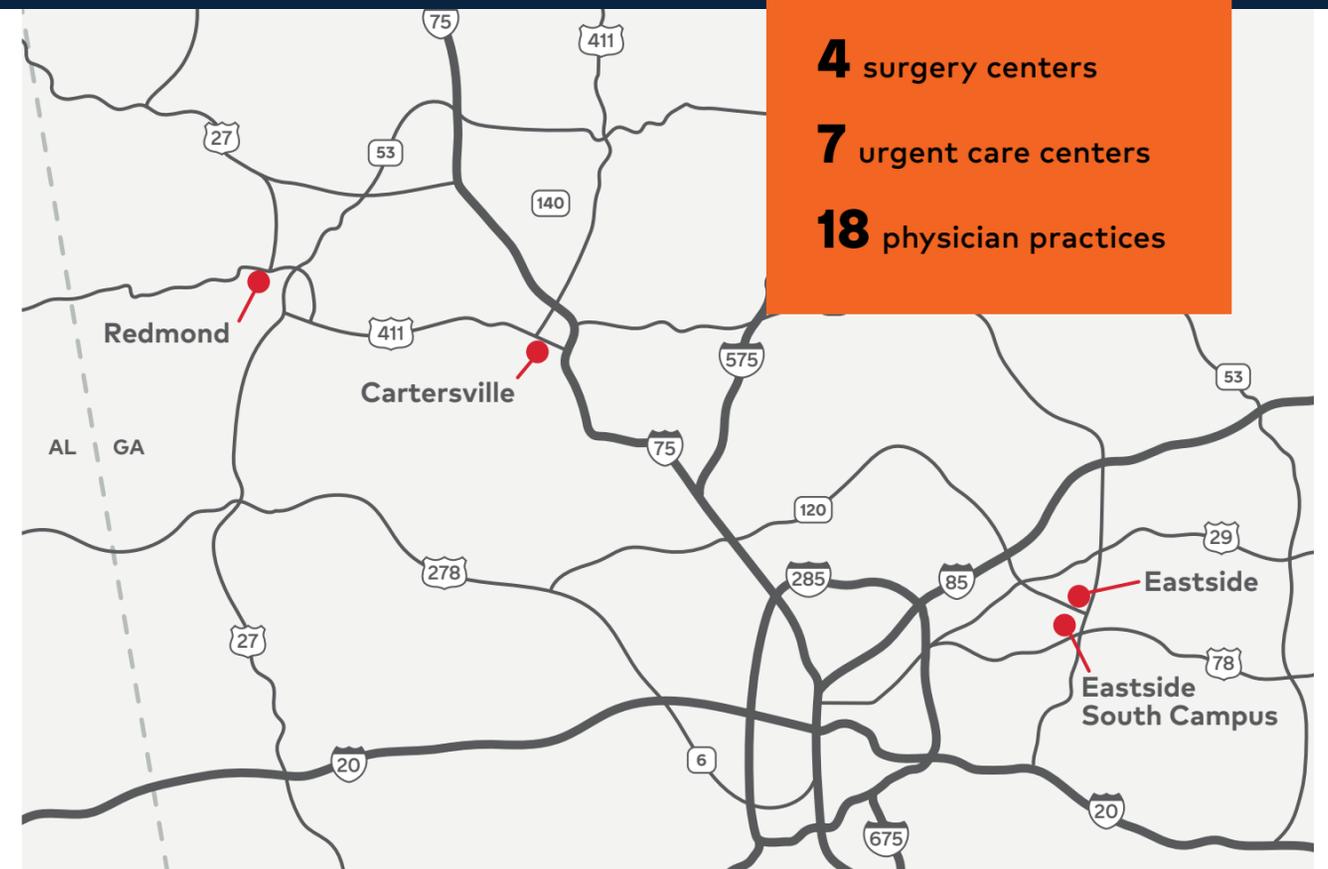
Redmond, Eastside & Cartersville: Atlanta & Northwest Georgia

At the HCA Healthcare TriStar Division, we utilize our expertise and our regional scale to support a sustainable pipeline of physicians, nurses and staff to care for our communities for generations to come. In Northwest Georgia, the HCA Healthcare TriStar Division encompasses three medical centers providing healthcare to Cartersville, Rome, Snellville and surrounding areas.

Cartersville Medical Center, Eastside Medical Center and Redmond Regional Medical Center support the unique needs of their individual communities, transforming healthcare at the local level while still upholding to the overall vision and strategy of the HCA Healthcare TriStar Division.

Our facilities are known for deep roots and history in the communities they serve, while providing innovative clinical care at area hospitals, surgery centers, physician practices and urgent cares.

4 hospitals
4 surgery centers
7 urgent care centers
18 physician practices



Cartersville



Cartersville Medical Center
 960 Joe Frank Harris Parkway
 Cartersville, GA 30120
 (470) 490-1000
 CartersvilleMedical.com

7,933
 Patient Admissions*

Overview

- Bartow County's leader in emergency care with an Accredited Chest Pain Center, Certified Primary Stroke Center and Level III Trauma Center.
- Joint Commission Certified Total Joint Program, providing a higher standard of service for hip and knee replacement patients in the community.
- Leading edge cancer treatment and care at The Hope Center with a fully-integrated system for image-guided radiotherapy and radiosurgery.
- Sophisticated and advanced same-day and inpatient surgical services, including robotic surgery
- Women's Services providing care for every stage of life, including maternity, obstetrics, gynecology and oncology services.

58,230
 Total Annual ER Visits*

615
 Staff*

119
 Beds

2018 Highlights

- Broke ground for Cartersville Urgent Care in August, 2018.
- Began ER expansion project, increasing ER bed count from 30 to 43; announced cardiovascular services expansion and renovations, to include the addition of a new cath lab; and expansion of surgical services suites.
- "A" Safety Grade from the Leapfrog Group.
- 2018 recipient of Healthgrades® Patient Safety Excellence Award (among Top 5% in nation) and 5-Star Recipient for exceeding national standards in delivering quality care for cardiology, critical care, gastrointestinal and pulmonary services.



Chris Mosley
 Chief Executive Officer

KEY SERVICES:

- Emergency
- Cardiology
- Oncology
- Orthopedics
- Surgical Care
- Trauma (Level III)
- Obstetrics
- Urgent Care
- Wound Care

Economic impact

\$53,475,616
 Salaries, wages & benefits

\$3,765,440
 Taxes paid

\$6,646,733
 Capital investment

*All data based on 2018 annual results

Eastside



Eastside Medical Center
 1700 Medical Way
 Snellville, GA 30078
 (770) 979-0200
 EastsideMedical.com

Eastside South Campus
 2160 Fountain Drive
 Snellville, GA 30078

12,469
 Patient Admissions*

Overview

- Providing healthcare services to the Greater Atlanta Area for more than 39 years.
- A Gwinnett County leader in emergency care with an Accredited Chest Pain Center and Primary Stroke Center.
- Breast Imaging Center of Excellence by the FDA offering the latest technological advancements in the diagnosis of breast cancer.
- Welcomes 1,250 babies to the community annually, offering private suites, breastfeeding support and a Level III NICU.

72,906
 Total Annual ER Visits*

1,051
 Staff*

310
 Beds

2018 Highlights

- New Eastside Electrophysiology Lab and Hybrid OR, a \$2.5 million investment to the Gwinnett County community to improve patient care.
- New Eastside Urgent Care center in Grayson, making Eastside Urgent Care the largest urgent care network in Gwinnett County with 4 locations.
- Acquisition of MAKOplasty robotic-arm system. Eastside performed first robotic-arm assisted knee replacement in Gwinnett County utilizing this surgical system.
- Addition of 3D mammography services at Eastside's Loganville Digital Imaging Center making Eastside the first to bring these services to Walton County.
- 2017 and 2018 Healthgrades® Patient Safety Excellence Award™ providing superior performance in Top 5% of hospitals in the nation for preventing potentially avoidable complications during patient stay.



Trent Lind
 Chief Executive Officer

KEY SERVICES:

- Emergency
- Oncology
- Cardiology
- Orthopedics
- Obstetrics
- Neuroscience
- Behavioral Health
- Bariatrics
- Robotic Surgery
- Surgical Care

Economic impact

\$92,601,586
 Salaries, wages & benefits

\$5,326,999
 Taxes paid

\$8,161,834
 Capital investment

*All data based on 2018 annual results

Redmond Regional



Redmond Regional Medical Center
 501 Redmond Road
 Rome, GA 30165
 (706) 291-0291
 RedmondRegional.com

 **11,548**
 Patient Admissions*

Overview

- Regional referral center for Northwest Georgia and Northeast Alabama.
- Nationally recognized as a top cardiac care center and Northwest Georgia's only hospital performing heart surgery.
- Fully accredited internal medicine and transitional year physician residency programs.
- Eight Joint Commission disease-specific certifications in cardiology, stroke, orthopedic surgery, spine surgery and vascular surgery.



John Quinlivan
 Chief Executive Officer

KEY SERVICES:

- Cardiology
- Cardiovascular Surgery
- Emergency
- Neuroscience
- Oncology
- Orthopedics
- Surgical Care
- Wound Care
- Trauma (Level III)
- Urgent Care

 **40,350**
 Total Annual ER Visits*

 **987**
 Staff*

2018 Highlights

- Awarded CON to add obstetric services.
- Broke ground on two Urgent Care locations in Rome.
- Launched region's first/only 3T MRI in a state-of-the-art suite to enhance patient experience.
- Built new helipad adjacent to the Emergency Room.
- Re-opened fully renovated cardiac critical care unit.
- Added 3D Mammography (Tomosynthesis).
- Employees raised over \$194,000 for charities through "Giving Hearts Campaign".
- 2018 Healthgrades Patient Safety Excellence Award – Top 5% of hospitals in the nation for Patient Safety.
- "A" Safety Grade from the Leapfrog Group.

 **230**
 Beds

Economic impact

 **\$83,010,256**
 Salaries, wages & benefits

 **\$4,334,529**
 Taxes paid

 **\$14,592,632**
 Capital investment



We exist to give people a healthier tomorrow.

The nation's healthcare landscape is evolving at a rapid pace. Patients can increasingly access healthcare outside the walls of hospitals and doctors' offices. New diagnostic and predictive technologies are ushering in personalized medicine. Advanced analytics enable us to predict the needs of individual patients and entire populations. Payers are seeking greater efficiencies and promoting new payment methods to incent them.

Because we believe healthcare should always move forward, we are continually seeking new approaches and venues to delivering care as we meet our patients' needs. As the nation's largest private provider of healthcare, HCA Healthcare is not just moving with the tide, but leading it.

"We are embracing new opportunities and developing innovative approaches to deliver the right care in the right place at the right time, while never forgetting that healthcare is still delivered one patient at a time. That's why we are constantly exploring new technologies, clinical advancements, strategic partnerships and cutting-edge performance management. And, that's why we continue to build a culture committed to operational excellence that drives local sustainable growth.

No matter where and how healthcare is delivered, our goal will remain the same: to deliver superior, patient-centered care to every patient at every visit. We will use our scale and skill to shape the future of patient care as we deliver on our purpose of giving people a healthier tomorrow.

We're making a positive impact today—and we're positioned to make an even greater one tomorrow."

Sam Hazen
CEO, HCA Healthcare

