



Dear Friends,

Our vision is a world where all children can reach their full potential, and to make that vision a reality we continually partner with the families we serve as they navigate through their special healthcare journey. That's as true today as it was 129 years ago, and it will remain our constant well into the future. As we wrap our arms around those we're currently serving, we're also looking forward and anticipating the healthcare needs and challenges that lie ahead.

We have learned a great many things during the coronavirus pandemic. The virus presented new challenges to all healthcare providers. Our staff responded with heroic effort to quickly implement programs that optimized both quality and safety. The challenge, our response, and the intrepid reaction to the pandemic from our community reminds us of how much can be achieved when we work together. It inspires us as we move forward to face new and future challenges. One such challenge, among the highest of our priorities, is that we anticipate the demand for special needs pediatrics will far exceed the available supply.

Currently, Children's Specialized Hospital cares for more than 38,000 children with special healthcare needs and their families. The infrastructure plans we explain here will allow us to provide access to and care for 50,000 children by 2025. Although we have a sizable journey in front of us to meet demand, Children's Specialized is the only provider with the capabilities and resolve to overcome this challenge. This proposed strategy will launch our next generation of exceptional care.

Apart from treating patients with physical disabilities, last year we coordinated over 100,000 mental health visits across our 13 facilities. At the enhanced locations outlined in our plan, we will be able to better serve these children with increased access to psychologists, psychiatrists, therapists and developmental & behavioral pediatricians. Additionally, we will expand our technological abilities for virtual patient visits paving a path of care which will result in 25% of all visits being virtual within the next 10 years.

As you will see, Transforming Lives 2.0 will advance the future of access, innovation, and discovery at Children's Specialized, propelled forward by the infrastructure plans we put into place today. We hope you will join us, our patients, and their families in the exciting next steps we take to continue the transformation of specialized pediatric care.

Sincerely,



**Warren E. Moore, FACHE**  
President & Chief Executive Officer  
Children's Specialized Hospital  
Senior Vice President, Pediatric Services  
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**Philip Salerno III**  
President & Chief Development Officer  
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